

**Mandatory Language for Monitoring/Reporting Violation  
Failure to Submit a Disinfectant Level Quarterly Operating Report (DLQOR)  
MONITORING, ROUTINE (DBP), MAJOR/CHLORINE**

The BITTER CREEK WSC SOUTH water system PWS ID 1770007 has violated the monitoring/reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems are required to properly disinfect water before distribution, maintain acceptable disinfection residuals within the distribution system, monitor the disinfectant residual at various locations throughout the distribution system, and report the results of that monitoring to the TCEQ on a quarterly basis.

Results of regular monitoring are an indicator of whether or not your drinking water is safe from microbial contamination.

This/These violation(s) occurred in the monitoring period(s) 7/1/20 - 9/30/20  
<monitoring period of violation>

We are taking the following actions to address this issue:

We have updated our record keeping process to provide a better quality assurance, to see this being kept up with. We have developed an application to automate this process for better efficiency from the field to the office  
<corrective actions>

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact BITTER CREEK WATER SUPPLY  
325.235.4919 at <water system official's name>  
<area code + phone number>

Posted /Delivered on: 2/19/21  
<Date Posted>

**Instructions for preparing the required Public Notice:**

Recopy the mandatory language above and insert the underlined information in the spaces indicated.

**Public Notice delivery timelines:**

The initial public notice shall be issued as soon as possible, but in no case later than 366 days after the violation was identified. Repeat public notice shall be issued every twelve months for as long as the violation persists. All notifications require the attached Certificate of Delivery due 10 days from the posting date of the above notice.

Refer to 30 TAC §290.122 for additional information on Public Notification.